

Ergonomics of human-system interaction

**Part 20: Accessibility guidelines
for information/communication
technology (ICT) equipment and
services (ISO 9241-20:2008)**

ICS 13.180; 35.180

National foreword

This British Standard is the UK implementation of EN ISO 9241-20:2009. It is identical to ISO 9241-20:2008.

The UK participation in its preparation was entrusted to Technical Committee PH/9, Applied ergonomics.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

Compliance with a British Standard cannot confer immunity from legal obligations.

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