



BSI Standards Publication

Activities relating to drinking water and wastewater services — Guidelines for the assessment and for the improvement of the service to users

National foreword

This British Standard is the UK implementation of ISO 24510:2024. It supersedes BS ISO 24510:2007, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee CB/503, Drinking water and wastewater service levels.

A list of organizations represented on this committee can be obtained on request to its committee manager.

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Amendments/corrigenda issued since publication

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