

BS ISO/IEC 20000-3:2012



BSI Standards Publication

Information technology — Service management

Part 3: Guidance on scope definition
and applicability of ISO/IEC 20000-1

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National foreword

This British Standard is the UK implementation of ISO/IEC 20000-3:2012. It supersedes PD ISO/IEC TR 20000-3:2009, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee IST/15, Software and systems engineering.

A list of organizations represented on this committee can be obtained on request to its secretary.

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