



BSI Standards Publication

Information technology — Service management

Part 6: Requirements for bodies providing audit and
certification of service management systems

National foreword

This British Standard is the UK implementation of ISO/IEC 20000-6:2017.

The UK participation in its preparation was entrusted to Technical Committee IST/60/2, IT Service Management.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

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Amendments/corrigenda issued since publication

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