
**Quality management — Quality of an
organization — Guidance to achieve
sustained success**

*Management de la qualité — Qualité d'un organisme — Lignes
directrices pour obtenir des performances durables*





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CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier, Geneva
Phone: +41 22 749 01 11
Fax: +41 22 749 09 47
Email: copyright@iso.org
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